Shipping Policy



Shipping Areas

United Arab Emirates

*Ships to mainland or metropolitan territories only; Overseas territories are excluded.

Shipping Fee

Free Shipping on All Orders

Shipping Methods

The free shipping we offer is standard express, we will choose different express delivery methods based on different delivery addresses.

The delivery time is approximately 48 hours.

Order Schedule

Please note that all orders placed before 9:00 am GST (Gulf Standard Time) Monday—Friday will be processed and shipped that same day. All other orders will be shipped out on the next business day.

Track Your Order

Once your tracking number has been generated, it will be posted under the order information when you log into your account on our website. Please click on the My Order tab to obtain all of your order and tracking information so you can be aware of when to anticipate delivery.

Others

- We are unable to ship to any PO Box/APO address unless it is linked to the street address.
- The DXRacer UAE ships all chairs in unopened boxes that come directly from our manufacturer so customers will receive their chairs in pristine condition. If your chair was damaged upon arrival please click contact DXRacer page and fill out the form within 7 days of receiving your chair. We will certainly be able to address your concerns.