

## Company Information

MERCURY STAR s.r.o.  
1. maje 1162  
75661 Roznov pod Radhostem, CZE  
VAT: CZ62300164

## Shipping Areas

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DXRacer Europe official website now can ship to the following countries:

Austria  
Belgium  
Bulgaria  
Croatia  
Czech Republic  
Denmark  
Estonia  
Finland  
France  
Germany  
Greece  
Hungary  
Ireland  
Italy  
Latvia  
Lithuania  
Luxembourg  
Netherlands  
Poland  
Portugal  
Romania  
Slovakia  
Slovenia  
Spain  
Sweden

\* Ships to mainland or metropolitan territories only; Overseas territories are excluded.

## Shipping Fee

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Shipping is 9.9 € including VAT. Shipping to Czech Republic and Slovakia is **Free**.

## Shipping Methods

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The shipping we offer is **DHL Express**.

Under normal circumstances, please allow for up to 1 working day for your order to be processed and **2-5** working days for your package to be fulfilled and delivered, depending on your location.

**Express delivery will be discontinued at the end of the year and will be delivered on January 5th.**

## Order Schedule

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Please note that all orders placed before 11:00 am CET Monday–Friday will be processed and shipped that same day. All other orders will be shipped out on the next business day.

## Track Your Order

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Once your tracking number has been generated, it will be posted under the order information when you log into your account on our website. Please click on the My Order tab to obtain all of your order and tracking information so you can be aware of when to anticipate delivery.

## Others

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- We are unable to ship to any PO Box/APO address unless it is linked to the street address.
- The DXRacer Europe ships all chairs in unopened boxes that come directly from our manufacturer so customers will receive their chairs in pristine condition. If your chair was damaged upon arrival please click contact DXRacer page and fill out the form within 7 days of receiving your chair. We will certainly be able to address your concerns.

**Since 2006**

***DXRAGER***