

Shipping Areas

Kazakhstan

Shipping Fee

The shipping fee is 1,000 tenge.

When the order amount exceeds 10,000 tenge, we will cover the shipping fee.

Shipping Methods

KazPost

Under normal circumstances, we take up to 2 working day for your order to be processed and 3 - 5 working days for your package to be fulfilled and delivered, depending on your location. In exceptional situations, this time may be extended. If this situation happens, you will be informed by the store or you will find the information on the product page in the online store.

Track Your Order

Once your tracking number has been generated, it will be posted under the order information when you log into your account on our website. Please click on the My Order tab to obtain all of your order and tracking information so you can be aware of when to anticipate delivery.

Others

- We are unable to ship to any PO Box/APO address unless it is linked to the street address.
- DXRacer Kazakhstan ships all chairs in unopened boxes that come directly from our manufacturer so customers will receive their chairs in pristine condition, except you had also accessories for your DXRacer in the order, if so they usually will be inserted in the package of your DXRacer. If your chair was damaged upon arrival please click contact DXRacer page and fill out the form within 14 days of receiving your chair. We will certainly be able to address your concerns.